

General Terms and Conditions for the Harder Kulm Season Pass

General conditions

1. With the purchase of a Harder Railway Season Pass, the Customer accepts the conditions of use below and acknowledges the following service description.
2. The Harder Railway Season Pass is personal and non-transferable.

Scope of use

3. The Harder Railway Season Pass is valid during the Harder Railway Season.
4. The Harder Railway Season Pass entitles passengers to unlimited travel on the Interlaken – Harder Kulm route

Discounts

5. The Harder Railway Season Pass is a flat-rate ticket.
6. No additional reductions are granted with the following discount tickets:
 - General pass (GA)
 - Half-Fare Card
 - Jungfrau Season Sportpass from the previous winter season
 - All Swiss Travel Pass offers (also validated Swiss Travel Pass Flex)
 - Swiss Half-Fare Card
 - Children (6 – 15 years)
7. Children 6-15 years old accompanied by a parent, grandparent or adult travel free with the junior, grandchild and children's co-travelcard.

Replacement

8. In the case of loss or wilful damage of the Harder Railway Season Pass, a replacement pass will be issued upon presentation of official ID and a fee of CHF 30.
9. In the case of a change of name or address of the holder or illegible barcode, a replacement Harder Railway Season Pass will be issued free of charge.

Forgotten Harder Railway Season Pass

10. If a holder forgets the Harder Railway Season Pass, then a valid ticket for the travel route must be purchased. The sales staff will provide the ticket with the applicable reference. Reimbursement, less a fee of CHF 5, must be requested within 10 days upon presentation of the Harder Railway Season Pass and official ID at one of the Jungfrau Railways sales points.

Refund

11. If there are compelling reasons that the holder of the Season Pass can no longer use the pass through no fault of his/her own, then a proportional refund can be made. The holder must leave the Harder Railway Season Pass at a sales point. Jungfrau Railways Product Management will consider reimbursement requests where applicable.

Checkpoint/abuse/fraud

12. The Harder Railway Season Pass must be presented to staff at every ticket checkpoint along with official photo ID without this being specifically requested.
13. If no valid Harder Railway Season Pass can be presented at a checkpoint, then the guest will be considered a traveller without a valid ticket according to the Swiss Federal Railways tariff 600.5 and Jungfrau Railways tariff 610.
14. Behaviour of a guest with the intention of unlawfully enriching himself or another person and/or damaging the transportation companies' assets or other rights is considered abuse.
15. Fraud occurs if a Harder Railway Season Pass or a document is produced by an unauthorised person, amended, duplicated, supplemented or otherwise manipulated or shows signs of erasure.
16. Misused, falsified Harder Railway Season Passes shall be confiscated. The tariffs 600.5 and 610 are also applicable. In the case of misuse, a surcharge of CHF 100 is levied and, in the case of fraud, a surcharge of CHF 200.
17. The transport company retains the right to levy a processing fee of CHF 50 for every misuse or case of fraud.
18. Attempted improper use has the same consequences.
19. Rights to civil and criminal prosecution remain reserved.

Applicable law and place of jurisdiction

20. The contractual relationship between Jungfrau Railways and its customers, including the question of the conclusion and validity of the contract, is subject exclusively to Swiss Law.