

General Terms and Conditions for the Summer Season Pass

General conditions

1. With the purchase of a Summer Season Pass, the Customer accepts the general conditions of use below and acknowledges the following service description.
2. The Summer Season Pass is personal and non-transferable.

Scope of use

3. The Summer Season Pass is valid from 1 May to 30 November of the calendar year.
4. The Summer Season Pass entitles you to unlimited travel on the following routes:
 - Interlaken Ost – Lauterbrunnen / Grindelwald
 - Wilderswil – Schynige Platte
 - Lauterbrunnen – Kleine Scheidegg – Grindelwald
 - Kleine Scheidegg – Eigergletscher
 - Lauterbrunnen – Grütschalp – Mürren
 - Grindelwald – First
 - Grindelwald – Männlichen
 - Wengen – Männlichen
 - Interlaken – Harder Kulm
 - Ortsbus Grindelwald
 - Grindelwald – Grosse Scheidegg
 - Grindelwald – Bussalp
 - Grindelwald – Waldspitz
5. Holders of the Summer Season Pass receive a 50% discount for any number of journeys on the following routes:
 - Eigergletscher – Jungfraujoch
6. The Summer Season Pass is not valid for work and school trips.

Discounts

7. Holders of the following personal passes receive a discount:
 - General pass
 - Half-Fare Card
 - Jungfrau Season Sportpass from the previous winter season
 - All Swiss Travel Pass offers (also validated Swiss Travel Pass Flex)
 - Swiss Half Fare Card (Combi)
 - Children (6-15 years)
8. The above-mentioned passes must be valid and shown every time the Summer Season Pass is used.
9. Children accompanied by a parent or grandparent travel free with the junior and grandchild ticket.

Class upgrade

10. Holders of the Summer Season Pass receive the class upgrade for half price on the Interlaken Ost – Lauterbrunnen/Grindelwald route.

Replacement

11. In the case of loss or wilful damage of the Summer Season Pass, a replacement pass will be issued on presentation of official ID and a fee of CHF 30.
12. In the case of a change of name or address of the holder, a replacement Summer Season Pass will be issued free of charge.

Forgotten Summer Season Pass

13. If a holder forgets the Summer Season Pass, then a valid ticket for the travel route must be purchased. The sales staff will provide the ticket with the applicable reference. Reimbursement, less a fee of CHF 5, must be requested within 10 days upon presentation of the Summer Season Pass and official ID at one of the Jungfrau Railways sales points.

Exchange/refund

14. A Summer Season Pass that has already been purchased at full price cannot be exchanged later for a Summer Season Pass at a reduced price, even if the holder later purchases a personal pass as listed under item 7.
15. If there are compelling reasons that the holder of the Summer Season Pass can no longer use the pass through no fault of his/her own, a proportional refund can be made. The holder must leave the Summer Season Pass at a sales point. The office of Jungfrau Railways will consider any reimbursement requests.

Checkpoint/abuse/fraud

16. The Summer Season Pass must be presented to staff at every ticket checkpoint, without being specifically requested, along with an official photo ID. Holders of a discounted Summer Season Pass must also present a valid pass as per item 7 (GA, Half-Fare Card and Jungfrau Season Sportpass from the previous winter season can also be used here as official photo ID).
17. If no valid Summer Season Pass can be presented at a checkpoint, then the guest will be considered a traveller without a valid ticket according to the Swiss Federal Railways tariff 600.5 and Jungfrau Railways tariff 610.
18. Behaviour of a guest with the intention of unlawfully enriching himself or another person and/or damaging the transportation companies' assets or other rights is considered abuse.
19. Fraud occurs if a Summer Season Pass or a document is produced by an unauthorised person, amended, duplicated, supplemented or otherwise manipulated or shows signs of erasure.
20. Misused, falsified Summer Season Passes are confiscated. The tariffs 600.5 and 610 are also applicable. In the case of misuse, a surcharge of CHF 100 is levied and, in the case of fraud, a surcharge of CHF 200.
21. The transport company retains the right to levy a processing fee of CHF 50 for every misuse or case of fraud.
22. Attempted improper use has the same consequences.
23. Rights to civil and criminal prosecution remain reserved.

Applicable law and place of jurisdiction

24. The contractual relationship between Jungfrau Railways and its customers, including the question of the conclusion and validity of the contract, is subject exclusively to Swiss Law.